

[DATE]

[FIRST NAME][LAST NAME]

[ADDRESS 1]

[ADDRESS 2]

[CITY], [STATE] [ZIP]

INFORMATIONAL LETTER - NO ACTION NEEDED

Dear AHCCCS Member,

AHCCCS is writing to let you know about a new federal requirement that may affect you. Starting January 1, 2027, some members of your household may need to renew their medical assistance every 6 months and meet new work requirements. The new Federal law will require states to apply work requirements to certain adults ages 19 through 64, and who are enrolled in the Adult Medicaid coverage group.

No action is needed at this time.

This notice is only to let you know about upcoming changes and what they may mean to you.

You do not need to report work hours or send any documents related to the work requirements at this time. AHCCCS will contact you and provide more specific instructions before any action is required.

Who will be affected?

The requirement applies to people in the Adult group who:

- Are age 19 through 64
- Do not qualify for an exemption
- Do not have Medicare

Not everyone enrolled in the AHCCCS Adult group will need to meet the work requirements. Many AHCCCS members may already qualify for an exemption or may already meet the new requirements. AHCCCS will contact you if more information is needed.

Who does not have to participate?

Federal law identifies groups of people who are exempt and will not have to meet the work requirements. **Examples of exemptions may include:**

- American Indians and Alaska Natives
- Former foster care youth
- Parents, guardians, caretaker relatives, or family caregivers of a dependent child under age 14 or an individual with a disability
- Veterans with a qualifying total disability rating
- Individuals who are medically frail or have certain serious medical, behavioral health, or disability-related conditions
- Individuals who are already meeting similar work requirements through other programs, such as Nutrition Assistance (SNAP) or Cash Assistance (TANF)
- People who are pregnant or within their 12-month postpartum period
- Individuals participating in substance use disorder or alcohol treatment programs
- Individuals who are in jail or prison or who were recently released from jail or prison
- Individuals receiving care in a hospital, nursing facility, psychiatric hospital, or facility for people with intellectual disabilities
- Individuals residing in a county with a high unemployment rate as determined by the State
- Individuals traveling outside of their community for an extended period of time for medical services for a serious or complex medical condition for themselves or their dependent.

What are Work Requirements?

Beginning January 1, 2027, to receive AHCCCS Medical coverage, certain individuals must meet work requirements by showing income of at least \$580 or by completing 80 hours of activities that count toward the work requirements in a month. These qualifying activities may include any combination of the following:

- Paid or unpaid work
- Participating in an approved job training program
- Volunteering
- Enrolled in school at least half-time

When do work requirements need to be met?

At the time of your first renewal in 2027, AHCCCS will check data sources to see if you qualify for an exemption or met the work requirements during at least one of the six months before the renewal. If information from these sources shows you were exempt or met the work requirements, you will **not** need to take any action. If AHCCCS needs more information from you, we will contact you and explain what is needed.

Please do not send documents unless AHCCCS asks for them.

If AHCCCS already has enough information, you may not need to do anything. Continue to check your mail, email, text messages, and Health-e-Arizona Plus account for important updates.

What happens if I do not meet the work requirements?

If you are not exempt and need to meet work requirements but do not have enough qualifying activities in any one month since your last renewal, you may lose AHCCCS coverage. If you lose

AHCCCS coverage due to not meeting work requirements, you will not be able to receive tax credits that help pay your monthly health insurance premiums through the Health Insurance Marketplace. Before AHCCCS takes any action to end coverage, we will send you a separate notice explaining the decision, the reason for the decision, when coverage will end, and your appeal rights.

What should I do right now?

- Keep your contact information current. Make sure AHCCCS has your current mailing address, phone number, and email address. Continue to report changes in income, marital status, household members, and disability within 10 days of when they happen.
- Watch for future notices. AHCCCS will send more information if anything is needed for work requirements.
- If you do not have an exemption and are not meeting the work requirements, **now is a good time to get ready**. You can join a job training program, take classes, or volunteer in your community. These activities may help you meet the work requirements in the future. Taking steps now can help you stay prepared.
- You may also visit KeepMyAHCCCS.com for more information about what is changing.

If you need to update your information, you can:

- Use your Health-e-Arizona Plus account at www.healthearizonaplus.gov
- Contact us through live chat located on the AHCCCS or Health-e-Arizona Plus website at the bottom right of the homepage.
- Contact a Community Assistor. Go to www.healthearizonaplus.gov, click on Help, then click on Find Someone to Help, then click Find an Assistor. Make sure pop-ups are enabled.
- Call (855) 220-0903. Phone support is available from 7:00 am to 6:00 pm Arizona Time (Monday-Friday except state holidays).
- Visit your local DES eligibility office. Find the nearest DES office online at <https://des.az.gov/find-your-local-office>

Reminder:

No action is needed right now. AHCCCS will send more information and instructions before you need to report anything. Additional information about work requirements will be available before any reporting is required. AHCCCS will contact you directly if information is needed from you. Continue to check your mail, email, text messages, and your Health-e-Arizona Plus account for updates.

Thank you,
Arizona Health Care Cost Containment System (AHCCCS)